



**OLYMPIA
ORTHOPAEDIC
ASSOCIATES PLLC**

Your Life in Motion

www.olyortho.com

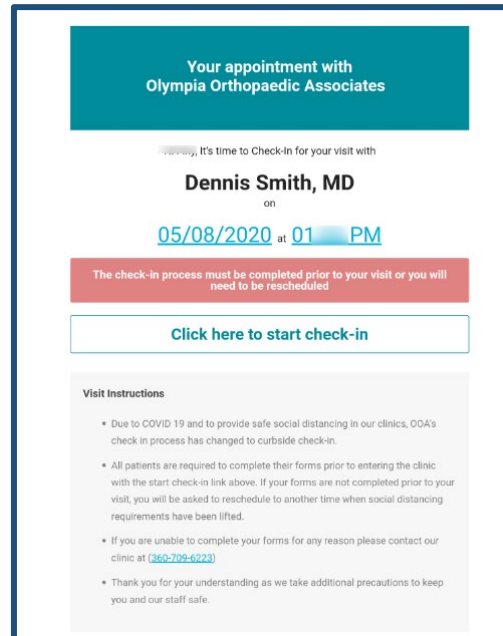
Patient Instructions RE: Vehicle Check-In

- 48 Hours Prior** To Your Appointment, You Will Receive An Email Confirming Your Appointment And A Link To Start Check-In. **(Required)**
- 24 Hours Prior** To Your Appointment, You Will Receive A Text Message Containing The Same Link To Complete Your Electronic Forms, If You Have Not Already Done So.
- 1 Hour Prior** To Your Appointment, You Will Receive Another Text Message Reminding You To Have Your Electronic Forms Completed Before Your Arrival/Check-In.
- 30 Minutes Prior** To Your Appointment, You Will Receive A Second Text Message With Our New Vehicle Check-In Process Containing A Phone Number To **Call Upon Your Arrival.**
Eastside: (360) 709-6223
Westside: (360) 709-6234
- During Your Call, The Receptionist Will Provide You With Any Additional Instructions And Notify Your Provider's Team When Your Electronic Check-In Has Been Completed.
- When A Room Is Ready, The Medical Assistant Will Call You To Enter The Building, Where you will Be Screened At The Entrance. If You Pass Our Screening Requirements, You Will Be Permitted To Enter The Building. A Medical Assistant Will Escort You Directly To Your Exam Room.

Notes:

- Please ensure we have an accurate email and cell phone number on file.
- You will be required to wear a mask and sanitize your hands before entering.
- Guests will be limited to necessary caretakers.

Sample Email (48 Hours Prior)



Sample Text w/ Forms (24 Hours and 30 Minutes Prior)

Hi Radixdashin! Reminding you of your appointment with Adam Graver, MD. Due to COVID 19 and to provide safe social distancing in our clinics, OOA's check-in process has changed to curbside check-in. All patients are required to complete their forms prior to entering the clinic using this link: <https://olyortho.radixhealth.com/dash/checkin/?eid=568413>. If forms are not completed before your visit, you will be rescheduled to another time. If you are unable to complete your forms, please call us at 360-709-6223

Sample Text w/ Number (30 Min Prior)

To provide social distancing, OOA's check in process has changed to curbside check-in. To limit the amount of patients in our lobby, you will be required to complete your paperwork before entering the clinic. If you have not received an email/text with a link to your forms please contact our clinic. If your forms are not completed before your visit, you will be asked to reschedule. Upon arrival, please remain in your car and call (360-709-6234) to complete your check in over the phone.

